

CURRICULUM VITAE

Andrew D. Wolvin

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Academic Background

Ph.D. Communication, Purdue University, 1968
M.A. Speech and Dramatic Art, University of Nebraska, 1963
B.S. Speech and Dramatic Art, University of Nebraska, 1962

Experience in Higher Education

Professor Department of Communication University of Maryland	1978 - Present
Senior Fellow James MacGregor Burns Academy of Leadership University of Maryland	2001- 2008
Fellow University of Maryland Academy of Excellence in Teaching and Learning	1998 - Present
Affiliate Professor University of Maryland Center for Health Literacy	2002 - Present
Affiliate Professor Center on Aging	2006 - Present
Affiliate Professor Center for Advanced Study of Language	2009 - Present
Affiliate Professor Applied Research Lab for Intelligence and Security	2019 - Present

Affiliate Professor School of Public Policy	2011-2012
Professor Georgetown University Law Center	1999 - Present
Adjunct Professor School of Communication American University	1976 - 2014
Visiting Scholar Department of Managerial Communication Cornell University	1994 (Jan-Jun)
Executive Director Oral Communication Program Department of Communication University of Maryland	2010-2017
Founding Chair Department of Speech Communication University of Maryland	1989 - 1994
Acting Chair Department of Communication Arts and Theatre University of Maryland	1987 (Jan-Jun)
Acting Assistant Provost Division of Arts and Humanities University of Maryland	1980 - 1982
Visiting Professor Department of Speech Pittsburg (Kansas) State University	1981 (July)
Director of Speech Communication Division, Professor Department of Communication Arts and Theatre University of Maryland	1978 - 1982
Acting Chair Department of Communication Arts and Theatre. University of Maryland	1980 (Jan-Jul)
Director of Speech Communication Division, Associate Professor	

Department of Speech and Dramatic Art
University of Maryland 1973 - 1978

Director of Speech Communication Division, Assistant Professor
Department of Speech and Dramatic Art
University of Maryland 1971 - 1973

Director of Speech Education, Assistant Professor
Department of Secondary Education
University of Maryland 1968 - 1971

Graduate Instructor
Department of Communication
Purdue University 1965 - 1968

Instructor
Department of Speech and Theatre
Doane College (Nebraska) 1964 - 1965

Graduate Assistant
Department of Speech Communication
University of Nebraska 1962 - 1963

Experience Other Than in Higher Education

Instructor, Speech and Theatre, Beveridge Senior High School
Omaha Public Schools 1963 - 1964

Publications

Books:

Wolvin, Andrew D. (Ed.)
Listening and Human Communication in the 21st Century. Boston: Wiley-Blackwell, 2010

Brownell, Judi and Wolvin, Andrew.
What Every Student Should Know About Listening. Boston: Pearson, 2010.

Wolvin, Andrew D. and Chernin, Lynne Bennett.
Listenable Briefings. Boston: Pearson, 2009.

Aitken, Joan E.; Berko, Roy M.; Wolvin, Andrew D.
Public Speaking in the Era of President Obama. Online Academics, 2009.

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Communicating: A Social and Career Focus. Boston: Houghton Mifflin Publishing Co., 1977.

Second Edition, 1981. Third Edition, 1985 and Spanish Edition. Fourth Edition, 1989. Fifth Edition, 1992. Sixth Edition, 1995. Seven Edition, 1998. Eighth Edition, 2001. Ninth Edition, 2004. Boston: Pearson/Allyn & Bacon, Tenth Edition, 2007. Pearson Special Edition, 2009. Allyn & Bacon, Eleventh Edition, 2010. Twelfth Edition, 2013 (with Joan E. Aitken).

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Handbook of Public Communication. Delhi: Jaico Press, 2005.

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Business Communication in a Changing World. New York: St. Martin's Press, 1997.

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Perspectives on Listening, Norwood, New Jersey: Ablex Publishing Corp., 1993.

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The Public Speaker/The Public Listener. Boston: Houghton Mifflin, 1993. New edition, Los Angeles: Roxbury Press, 1999. New York: Oxford University Press, 1999.

Wolvin, Andrew D. and Coakley, Carolyn Gwynn.
Listening. Dubuque, Iowa: William C. Brown, 1982. Second Edition, 1985. Third Edition, 1988. Fourth Edition, 1992. Fifth Edition, 1996. Chinese Edition, Fudan University Press, 2010.

Berko, Roy M.; Wolvin, Andrew D; Curtis, Ray.
This Business of Communicating. Dubuque, Iowa: William C. Brown, 1980. Second Edition, 1983. Third Edition, 1986. Fourth Edition, 1990. Fifth Edition, 1993.

Wolvin, Andrew D.
Listening in the Quality Organization. Ithaca, NY: Finger Lakes Press, 1999.

Manuals:

Wolvin, Andrew D. and Coakley, Carolyn Gwynn.
Experiential Listening, New Orleans: Spectra, 1989.

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Instructor's Manual for Listening. Dubuque, Iowa: William C. Brown, 1982. Second Edition, 1985. Third Edition, 1988. Fourth Edition, 1992. Fifth Edition, 1996.

Berko, Roy M., and Wolvin, Andrew D.
Instructional Handbook for This Business of Communicating. Dubuque, Iowa: William C. Brown, 1980. Second Edition, 1983. Fourth Edition, 1990. Fifth Edition, 1993.

Wolvin, Andrew D. and Coakley Carolyn Gwynn.
Listening Instruction. Urbana, IL: ERIC Clearing House on Reading and Communication Skills, 1979.

Berko, Roy M., Wolvin, Andrew D. and Wolvin, Darlyn R. Handbook of Instructional Options. Boston: Houghton Mifflin Publishing Co., 1977. Second Edition, 1981. Third Edition, 1985. Fourth Edition, 1989. Fifth Edition, 1992. Sixth Edition, 1995. Seventh Edition, 1998.

Wolvin, Andrew D. Effective Speechmaking. Washington, D.C.: Transemantics, Inc., 1976, Second Edition, 1980.

Wolvin, Andrew D. Fundamentals of Speech Communication: A Recommended High School Course Of Study. University of Maryland, 1971.

Chapters in Books:

Rappeport, Annie & Wolvin, Andrew D. (under contract). Strategic Listening: The Pathway to World Peace. In Roy, S.. *Handbook of Conflict and Peace Communication*. Boston: Wiley-Blackwell.

Bodie, Graham.D. & Wolvin, Andrew D. (2020). The Psychobiology of Listening. In Aloia, L.A., Denes, A., & Crowley, J. (Eds.) *Oxford Handbook of The Physiology of Interpersonal Communication*. New York: Oxford University Press.

Wolvin, Andrew.D. (2020). Epilogue: Moving Toward Listening Literacy. In Worthington, D. & Bodie, G.D. *Handbook of Listening*. New York: Boston: Wiley-Blackwell.

Wolvin, Andrew. (2018). "Listening." John I. Liontas, TESOL Encyclopedia of Second Language Teaching. Boston: Wiley-Blackwell.

Scott, Devin, Anderson, Lindsey, Gardner, Elizabeth, Wolvin, Andrew, & Kirby-Straker, Rowena. The role of learning management systems in the administration of a multi-section course. (2017). P. Tripathi & S. Mukerji (Eds.), *Handbook of Research on Technology-Centric Strategies for Higher Education Administration*. Hershey, PA: Educational IS&TBooks/IGI Global.

Wolvin, Andrew. "Contextualizing Listening" Molly M. Stoltz, Karen P. Sadowsky & Carl M. Cates, Listening Across Lives. Dubuque, IA: Kendall Hunt, 2017.

Wolvin, Andrew D. "The Art of Listening—Communicating With a Patient in Pain." Alex J. Moule & M. Lamar Hicks (Eds.) Diagnosing Dental and Orofacial Pain. Boston: Wiley-Blackwell, 2017.

Aitken, Joan E., Wolvin, Andrew D. and Berko, Roy M. "Listening Tests: Pearson's MyLab in Teaching Communication and Spanish." Joan E. Aitken (Ed.) Cases on Communication Technology for Language Acquisition and Cultural Learning. Hershey, PA: IGI Global, 2013.

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Brownell, Judi and Wolvin, Andrew D. "Listening to the Future: Curriculum Development and Assessment.," Jennifer N. Casey and Rachel E. Upton (Eds.), Educational Curricula: Development and Evaluation, Hauppauge, NY: Nova Science Publishers, 2008.

Wolvin, Darlyn R. and Wolvin, Andrew D. "Communication in the 2-Year College," John A. Daly, Gustav W. Friedrich, and Anita Vangelisti (Eds.), Teaching Communication: Theory, Research, and Methods, Hillsdale, NJ: Lawrence Erlbaum Associates, 1002. Second Edition, 1999.

Coakley, Carolyn Gwynn and Wolvin, Andrew D., "Listening in the Educational Environment," Deborah Borisoff and Michael Purdy (Eds.), Listening in Everyday Life, Lanham, MD: University Press of America, 1991. Second Edition, 1996.

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Wolvin, Darlyn R. and Wolvin, Andrew D. "The Basic Speech Fundamentals Course," Linda C. Lederman (Ed.), Communication Pedagogy, Norwood, NJ: Ablex Publishing Corporation, 1992.

Wolvin, Andrew D. "Models of the Listening Process," Charles V. Roberts and Kittie W. Watson (Eds.), Intrapersonal Communication Processes, Scottsdale, AZ: Gorsuch Scarsbrick, 1989.

Wolvin, Andrew D. "Improving Listening Skills," Rebecca Rubin (Ed.), Improving Speaking and Listening Skills, San Francisco: Jossey-Bass, 1983.

Wolvin, Andrew D. "Speech Communication in Applied Settings," Gustav Friedrich (Ed.), Education in the 80's: Speech Communication, Washington, D.C.: National Education Association, 1981.

Articles:

Anderson, Lindsey B., Gardner, Elizabeth E. & Wolvin, Andrew D. "Constructing narratives of success in the basic communication course: Using written self-assessments to understand

students' perceptions of learning." Communication Teacher.
doi:10.1080.17404622.2017.1400674.

Wolvin, Andrew. "Listenability: A Missing Link in the Basic Communication Course," Listening Education, 2017.

Gardner, Elizabeth E., Anderson, Lindsey B., Wolvin, Andrew D. "Understanding Instructor Immediacy, Credibility, and Facework Strategies through a Qualitative Analysis of Written Instructor Feedback. Qualitative Research Reports in Communication.
Doi:http://dx.doi.org/10.1080.174594435.2016.1247113.

Anderson, Lindsey B., Gardner, Elizabeth E., Wolvin, Andrew D. Kirby-Straker, R., Yalcin, M.A., & Bederson, B.B. "Incorporating Learning Analytics into Basic Course Administration: How to Embrace the Opportunity to Identify Inconsistencies and Inform Responses," Journal of the Association for Communication Administration, 2016.

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Fontana, Peter C., Cohen, Steven D., & Wolvin, Andrew D. "Understanding Listening Competency: A Systematic Review of Research Scales," International Journal of Listening, 2015.

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Halone, Kelby K.; Cunconan, Terry M.; Coakley, Carolyn G.; Wolvin, Andrew D. "Toward the Establishment of General Dimensions Underlying the Listening Process," International Journal of Listening, (1998).

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Halone, Kelby K.; Wolvin, Andrew D.; Coakley, Carolyn G. "Accounts of Effective Listening Across the Life-Span: Expectations and Experiences Associated with Competent Listening Practices," International Journal of Listening (1997).

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Brownell, Judi and Wolvin, Andrew. "Who's Listening?" Hosteur (1996).

Wolvin, Andrew D. "On Competent Listening," Listening Post (July 1995).

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Wolvin, Andrew D. and Coakley, Carolyn Gwynn. "Listening Competency," Journal of the International Listening Association (1994).

Ford, Wendy S. Zabava and Wolvin, Andrew D. "The Differential Impact of a Basic Communication Course on Perceived Communication Competencies in Class, Work, and Social Contexts," Communication Education (July, 1993).

Coakley, Carolyn Gwynn and Wolvin, Andrew D. "Listen to What's Being Said About Listening Training," Performance and Instruction (April, 1991). Reprinted in Richard B. Frantzreb, Training and Development Yearbook. Third Edition. Englewood Cliffs, NJ: Prentice-Hall, (1992)

Ford, Wendy S. Zabava and Wolvin, Andrew D. "Evaluation of a Basic Communication Course," Basic Communication Course Annual (1992).

Wolvin, Andrew D. and Coakley, Carolyn G. "A Listening Course in Higher Education: Initial Response--A Case Study," ACA Bulletin (April, 1992).

Wolvin, Andrew D.; Coakley, Carolyn Gwynn; and Disburg, Joan E. "Listening Instruction in Selected Colleges and Universities," Journal of the International Listening Association (1992).

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Wolvin, Andrew D. "When Governance Is Really Shared: The Multi-Constituency Senate," Academe (September-October, 1991).

Wolvin, Andrew D. "Adult Learners: The University of Maryland Approach," ACA Bulletin (August, 1991).

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Wolvin, Andrew D. and Coakley, Carolyn Gwynn. "A Survey of the Status of Listening Training in Some Fortune 500 Companies," Communication Education (April, 1991).

Coakley, Carolyn Gwynn and Wolvin, Andrew D. "Listening Pedagogy and Andragogy: The State of the Art," Journal of the International Listening Association (1990).

- Wolvin, Andrew D. "Listening Ten Years Later: The State of the Art," Journal of the International Listening Association (1990).
- Coakley, Carolyn Gwynn and Wolvin, Andrew D. "Listening in the Native Language," Northeast Conference Reports (1986).
- Wolvin, Andrew D. "On Education and Training," Air University Review (May-June, 1985).
- Wolvin, Andrew D. and Corley, Diana. "The Technical Speech Communication Course: A View From the Field," Association of Communication Administrators Bulletin (August, 1984).
- Wolvin, Andrew D. "Meeting the Communication Needs of Today's Adult Learners," Communication Education (July, 1984).
- Wolvin, Andrew D. "Teaching Teachers to Listen," Curriculum Review (February, 1984).
- Wolvin, Andrew D. and Coakley, Carolyn G. "Developing Listening Skills," Effective Listening Quarterly (June, 1984).
- Wolvin, Andrew D. "Listening Education: A Mandate from Industry," The Listening Post (November, 1983).
- Wolvin, Andrew D. "Saving the Speech Communication Department," Association for Communication Administration Bulletin (October, 1983).
- Wolvin, Andrew D. "The Status of Speech Communication Education in Eastern States," Communication Quarterly (Fall 1982)
- Wolvin, Andrew D. and Wolvin, Darlyn R. "The Status of the Technical Speech Communication Course in Community and Junior Colleges," Association of Communication Administrators Bulletin (October, 1981).
- Wolvin, Andrew D. "New Directions for Careers in Communication," Association of Communication Administrators Bulletin (January, 1981).
- Wolvin, Andrew D. "Public Speaking Skills," North East Training News (November, 1980).
- Wolvin, Andrew D.; Marsicovete, Joseph; and Schwartz, Terry. "Communication Training Needs in Washington, D.C.," National Society for Performance and Instruction Journal (April, 1980).
- Wolvin, Andrew D. "The Communications Payoff," North East Training News (March, 1980).
- Wolvin, Andrew D. "Instructional Development," The Federal Linguist (1977).

Gillespie, Patti; Wolvin, Andrew; and Romans, Susan. "A Survey of Theatre in American Secondary Schools," ERIC Resources in Education (1977).

Wolvin, Andrew D. "The Listening Journal: An Instructional Strategy for a Listening Awareness Program," Reading Horizons (Winter, 1977).

Wolvin, Andrew D. and Wolvin, Darlyn R., "Developing the Speech Communication Course for the Technical/Career Student," Association for Communication Administrators Bulletin (January, 1977).

Wolvin, Andrew D. "The 1933 Blue Eagle Campaign: A Study of Audience Adaptation," Journal of Public Communication (Spring, 1978).

Jamieson, Kathleen M. and Wolvin, Andrew D., "Non-Teaching Careers in Speech Communication: Implications for the Speech Communication Curriculum," Communication Education (November, 1976).

Wolvin, Andrew D. and Wolvin, Darlyn R., "Contract Grading in Speech Communication: Administrative Implications," Association of Communication Administrators Bulletin (Summer, 1975).

Wolvin, Andrew D. and Wolvin, Darlyn R., "Speech Communication Class Size in the Community College," Today's Speech (Summer, 1975).

Wolvin, Andrew D. and Wolvin, Darlyn R., "Contract Grading in Technical Speech Communication," Speech Teacher (January, 1975).

Wolvin, Andrew D., "A Rationale for Oral Communication Training," The Encoder (January, 1975).

Wolvin, Andrew D., "Learning Resources for the Secondary Speech Classroom," The Encoder (January, 1974).

Wolvin, Andrew D., "In-Service Education: New Dimensions in Speech Education," Speech Teacher (November, 1974).

Wolvin, Andrew D., and Jamieson, Kathleen M. "The Internship in Speech Communication: An Alternative Instructional Strategy," Today's Speech (Fall, 1974).

Wolvin, Andrew D. and Wolvin, Darlyn R., "The Speech Communication Curriculum in the Community College," Today's Speech (Fall, 1972).

Wolvin, Andrew D., "Communication in Social Work," Career Education Proceedings, (1972).

Wolvin, Andrew D. and Wolvin, Darlyn R., "Small Group Induction to the Initial Speech," Speech Teacher (November, 1971).

Wolvin, Andrew D., "A History of the National Thespian Society," Dramatics (February, 1965).

Monographs:

Wolvin, Andrew D. "Foundations for a Listening Curriculum," Maryland State Department of Education, 1983.

Wolvin, Andrew D. and Coakley, Carolyn Gwynn. "Perspectives on Listening," Steven C. Rhodes (Ed.), Perspectives on Listening Research, Proceedings of the International Listening Association 1989 Research Conference, 1992.

Essays:

"Listening Leadership," (with Carolyn G. Coakley), The Listening Post (Fall 1999).

"Faulty Perceptions of MBA Business Communication Needs," The Listening Post (Summer 1997).

Videos:

"Communicating: A Social and Career Focus," Executive Producer, Houghton Mifflin Co., 1989; 1992; 1995.

Reviews:

Wolvin, Andrew D. Review of Listening for Democracy, International Journal of Listening (November, 2014)

Wolvin, Andrew D. Review of Radio in the Digital Age, International Journal of Listening (September, 2014).

Wolvin, Andrew D. Review of Why Can't We Talk? What Teens Would Share if Parents Would Listen, The Listening Post (Spring 2001).

Wolvin, Andrew D. Review of In Our Own Words, The Listening Post (Winter,2000).

Wolvin, Andrew D. Review of "Influencing Patients to Accept Treatment," The Speech Communication Teacher (Winter,1990).

Wolvin, Andrew D. Review of Harvard-Milton Study Skills Program Level III, Communication Education (July, 1983).

Wolvin, Andrew D. Review of Asking Questions: Practical Guide to Questionnaire Design, Association for Communication Administration Bulletin (April, 1983).

Wolvin, Andrew D. Review of Processing Communication, Communication Education (July, 1982).

Wolvin, Andrew D. "Classroom Communication," Communication Education (April 1981).

Wolvin, Andrew D. Review of Communication Education for Careers, Communication Education (January, 1977).

Wolvin, Andrew D. Review of Teaching Speech Communication in the Secondary School, Today's Speech (Summer, 1973).

Wolvin, Andrew D. Review of Interpersonal Communication Texts, Speech Teacher (Summer, 1973).

Wolvin, Andrew D. Review of On Teaching Speech in Elementary and Junior High Schools, Today's Speech (Spring, 1972).

Wolvin, Andrew D. Review of The Pentagon Propaganda Machine, Quarterly Journal of Speech (April, 1970).

Bibliographies:

Wolvin, Andrew D. and Johnson, Teman. Listening Bibliography (International Listening Association, 1984).

Columns:

Essays have appeared in:

The Listening Post

APCOM

ECA Newsletter

Spectra

The Ithaca Journal

Potomac Almanac

Montgomery Journal

The Omaha World-Herald

Outlook

The Washington Post

Papers and Presentations:

“The Citizen Diplomat: America’s Listener.” International Listening Association, 2021.

“Listening Leadership: An Academic Perspective.” (with Annie Rappeport) International Listening Association, 2021.

“Listening: A Global Challenge.” (with Annie Rappeport) International Listening Association, 2021.

“Kathakali: The Cultural Embodiment of Aesthetic Listening.” International Listening Association, 2021.

“Listening and Human Communication in the 21st Century.” International Listening Association, 2021.

“Story Listening.” National Communication Association, 2020.

“Great Ideas for Teaching Listening.” National Communication Association, 2019.

“Strategic Listening: The Pathway to World Peace.” (with Annie Rappeport), National Communication Association, 2019

“Creating a Listening Culture in the Workplace.” International Listening Association, 2017.

“Constructing Narratives of Success in the Basic Course: Using Written Self-Assessments to Understand Students’ Perceptions of Learning” (with Lindsey B. Anderson and Elizabeth E. Gardner), National Communication Association, 2016.

“Making a Persuasive Case: Justifying a Reduction in Class Size in the Introductory Oral Communication Course” (with Elizabeth E. Gardner, Lindsey B. Anderson, Rowie Kirby-Straker, & Devin Scott). Eastern Communication Association, 2016.

“Beyond Middle States: Imagining a Productive End for Outcomes Assessment Data” (with Elizabeth Gardner & Lindsey B. Anderson). Eastern Communication Association, 2016.

“Listenability.” International Listening Association, 2016.

“Listening 2016.” International Listening Association, 2016.

“Incorporating Learning Analytics Into Basic Course Administration: How to Embrace the Opportunity to Identify Inconsistencies and Inform Responses” (with Lindsey B. Anderson, Elizabeth E. Gardner, Rowie Kirby-Straker, Adil Yalcin, and Benjamin Bederson), National Communication Association, Basic Course Division Top Paper, 2015.

“Utilizing Learning Analytics to Improve the Basic Course: A Qualitative Analysis of the Instructor Feedback Captured in Revealer” (with Lindsey B. Anderson, Elizabeth Gardner, Rowie Kirby-Straker, Adil Yalcin, and Ben B. Bederson), Eastern Communication Association, 2014.

“Connections: The Basic Communication Course and General Education,” National Communication Association, 2013.

“Connecting with Your Community: Speech Training in the Nation’s Capital and Beyond,” National Communication Association, 2013.

“Listening in Public Diplomacy.” International Listening Association, 2013.

“Listening Scales: A Meta-Analysis.” (with Peter Fontana and Steven Cohen), International Listening Association, 2013. Top Research Paper.

“Listening Tests as Instruction in the Basic Communication Course” (with Joan Aitken and Roy Berko), National Communication Association, 2012.

“Communication in General Education.” Eastern Communication Association, 2011.

“Research and the Limits of Theory: Rhetorical Listening.” International Listening Association, 2011.

“Listening Musically.” International Listening Association, 2011.

“Sustaining Relationships: Listening to Stories.” (with Steven Cohen) International Listening Association, 2011.

“The Basic Course in General Education: The Rationale,” Eastern Communication Association, 2011.

“Listening Leadership: A Washington Perspective,” International Listening Association, 2010.

“A Preliminary Study of the Impact of Interest on Listening Behavior” (with Peter Fontana), International Listening Association, 2010.

“Communication in General Education,” Maryland Communication Association, 2009.

“Listening Comprehension: Intersections of the Past, Present, and Future,” (with Charles Roberts) National Communication Association, 2009.

“Teaching Listening in the Basic Course,” (with Laura Janusik), National Communication Association, 2009.

“The Medical Patient as Listener,” International Listening Association, 2008.

“Foundation of a Theory of Listening,” International Listening Association, 2008.

“Jimmy Carter: A Case Study in Listening” (with Bjorn Stillion Southard), International Listening Association, 2008.

“Managing Intelligence: The Intel Briefing,” National Communication Association, 2007.

“Listening Theory,” National Communication Association, 2007.

“24 Hours in a Day: A Communication Time Study Update,” (with Laura Janusik), National Communication Association, 2007.

“Toward a Theory of Communication Teaching Competency,” (with Erica Lamm, Abbe Depretis, & Janna Whitney), National Communication Association, 2007

“Listening: Theoretical Intersections.” International Listening Association/Rockhurst University Listening Forum, 2006.

“Public Leadership: Mike Johann’s Listening Sessions,” International Listening Association, 2006.

“Listening: The Big Picture II,” International Listening Association, 2006.

“Time Spent Listening” (with Laura Janusik), International Listening Association, 2006.

“Ralph Nichols’ Listening Scholarship,” International Listening Association, 2006.

“The Politician As Listener: Senator Russell Feingold’s Listening Sessions,” International Listening Association, 2005.

“Listening: The Big Picture,” International Listening Association, 2005.

“The Communication Research Team as Learning Community” (with Laura Janusik), Central States Communication Association, 2005.

“Listening and Aging,” Poster Session, Showcasing Gerontology Scholarship, 2004.

“Listening Theory: 25 Years Later,” International Listening Association, 2004.

“Listening Leadership: Hillary Clinton’s Listening Tour,” International Listening Association, 2004.

“Listening: Theoretical Intersections,” National Communication Association, 2003.

“Showcasing the Consultant” (chair), National Communication Association, 2003.

“Communication and General Education,” National Communication Association, 2003.

“Listening to Papers on Listening” (chair), National Communication Association, 2003.

“On-Line Communication Courses: Curricula Without Walls,” National Communication Association, 2003.

“Listening and the Public Good,” Eastern Communication Association, 2003.

“The Communication Research Team As Learning Community,” (with Laura Janusik), Eastern Communication Association.

“Communication Training in the 21st Century,” Eastern Communication Association, 2003.

“Understanding Listening: The Evolution of a Process Model,” International Listening Association, 2002.

“Perspectives on Listening,” International Listening Association, 2002.

“Listening Research,” International Listening Association, 2002.

“Radicalizing Roots in the Basic Course: A High Density Interactive Program,” National Communication Association, 2001.

“Crossing Boundaries: Working With International Teaching Assistants,” National Communication Association, 2001.

“Radicalizing Roots in the Twenty First Century: The University of Maryland Centennial,” National Communication Association, 2001.

“Perceptions of Communication Competence: A Longitudinal Study,” (with Wendy Z. Ford and Sungeun Chung) National Communication Association, 2001.

“Principles of General Education,” National Communication Association Summer Conference, 2001.

“Socializing ITAs: The University of Maryland Experience,” International Communication Association, 2001.

“The Language of (Not) Listening,” (with Kelby K. Halone and Sungeun Chung), International Listening Association, 2001.

“Development of the Janusik/Wolvin Listening Inventory,” (with Laura A. Janusik and Sungeun Chung), International Listening Association, 2001.

“Mediating Communication Instruction,” (with Lisa M. Burns), Eastern Communication Association, 2001.

“Communication Education for the Elder Student,” National Communication Association, 2000.

“The Scholarship of Communication Teaching and Learning,” National Communication Association, 2000.

“Listening Pedagogy,” (with Carolyn G. Coakley), National Communication Association, 1999.

“Should Listening Be Part of the Communication Discipline?” National Communication Association, 1999.

“Outside the Lines: Communication Education in the 21st Century,” National Communication Association, 1999.

“Listening in the Basic Speech Communication Course,” (with Wendy Z. Ford and Sungeun Chung), International Listening Association, 2000.

“Listening: The State of the Art,” (with Carolyn G. Coakley and Kelby K. Halone), International Listening Association, 2000.

“Listening Education in the 21st Century,” (with Carolyn G. Coakley), International Listening Association, 2000.

“Showcasing Excellence in Undergraduate Scholarship, Research, Performance, and Practice,” (with Albert Gardner, Shirley Logan and Leigh Ryan), Lilly Conference on College and University Teaching, 2000.

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“Listening Treatment in the Basic Communication Course Text,” (with Laura A. Janusik), International Listening Association, 1999.

“Communication Technology in the Basic Course: An Assessment,” (with Michael A. Chambers and Laura A. Janusik), Eastern Communication Association, 1999.

“Preparing Future Faculty: The Teaching Seminar,” National Communication Association, 1998.

“Beyond the Corporate Classroom: Communication Education for the Older Adult,” National Communication Association, 1998.

“Contextual Characteristics Influencing the Listening Process: Implications for the Measurement of Listening Competence,” (with Kelby K. Halone, Terry M. Cuncanon, and Carolyn G. Coakley), International Listening Association, 1998.

“Listening Research Methodologies,” International Listening Association, 1998.

"Accounts of Effective Listening Across the Life-Span: An Analysis of Expectations and Experiences Associated with Competent Listening Practices," (with Kelby K. Halone and Carolyn G. Coakley), International Listening Association, 1997.

"Outcomes of the Hybrid Basic Course," (with Wendy Zabava Ford), Speech Communication Association, 1996.

"Corporate Listening Training and Development," Eastern Communication Association, 1996.

"Retirement: Opportunity and Crisis," Eastern Communication Association, 1996.

"Perceptions of Listening Across the Life-Span: Implications for Understanding Listening Competence," (with Carolyn Gwynn Coakley and Kelby K. Halone), International Listening Association, 1996.

"Issues in Listening Assessment," Speech Communication Association, 1995.

"Creating a National Assessment Program for Communication: Toward Goal 5 of Goals 2000," Speech Communication Association, 1995.

"On Competent Listening," International Listening Association, 1995.

"A Preliminary Look At Listening Development Across the Life Span," (with Carolyn Gwynn Coakley and Kelby K. Halone), International Listening Association, 1995.

"Communicating in Puerto Rico" Association for Business Communication panel, 1995.

"The Teacher as Listener," International Conference on Improving University Teaching, 1994.

"Listening Research Directions," International Listening Association, 1994.

"Listening in the Parent-Teen Relationship," (with Carolyn Gwynn Coakley), International Listening Association, 1994.

"The Eastern Communication Association: A Historical Perspective," Eastern Communication Association, 1994.

"Listening Competency: Research Questions," Speech Communication Association, 1993.

"National Education Goals: Listening Competency," Speech Communication Association, 1993.

"Listening Competency" (with Carolyn Coakley), Speech Communication Association, 1993.

"A Presidential History," Eastern Communication Association, 1993.

"Perspectives on Listening," International Listening Association, 1992.

"Cultural Listening," International Listening Association, 1992.

"Ask the Consultant," International Listening Association, 1991.

"The State of the Art of Listening Pedagogy and Andragogy," Eastern Communication Association, 1991.

"Future Conceptualizations of Listening" (with Carolyn Coakley), Speech Communication Association, 1991.

"Responses to a Listening Course in Higher Education," (with Carolyn Coakley), International Listening Association, 1991.

"Evaluating the Effects of a Basic Communication Course on Students Perceptions of Their Communication Skills," (with Wendy S. Zabava Ford), Speech Communication Association (Top 4 Paper, Basic Course Committee) 1991.

"Listening Instruction in Selected Colleges and Universities," (with Carolyn Coakley), International Listening Association, 1991.

"A Survey of the Status of Listening Training in Fortune 500," (with Carolyn Coakley), International Listening Association, 1990.

"Adult Learners: The University of Maryland Approach," Speech Communication Association, 1990.

"Listening in Educational Contexts," (with Carolyn Coakley), Speech Communication Association, 1990.

"The Status of Listening Instruction in American Colleges and Universities," (with Carolyn Coakley and Joan Disburg), International Listening Association, 1990.

"The State of the Art of Listening Pedagogy and Andragogy," (with Carolyn Coakley), International Listening Association, 1989.

"The Practice of Listening," (with Carolyn Coakley), Eastern Communication Association, 1989.

"A Unique Approach to Teaching Listening in the College Curriculum," National Council of Teachers of English, 1989.

"Perspectives on Listening," (with Carolyn Coakley), International Listening Association Research Conference, 1989.

"Guidelines for Developing the Listening Curriculum," Eastern Communication Association, 1988.

"Developing the Critical Listening Curriculum," International Listening Association, 1988.

"Speech Communication in the Community College," (with Darlyn R. Wolvin), Eastern Communication Association, 1988.

"The State of Communication Career - Related Instruction," (with Terrence Doyle) Speech Communication Association, 1987.

"Issues in Training and Development: The Adult Learner," Speech Communication Association, 1987.

"Culture As A Listening Variable," International Listening Association Summer Conference, 1987.

"Trainers' Roundtable," Speech Communication Association, 1986.

"Developing Listening Competencies," Speech Communication Association, 1986.

"Listening in the Native Language," Northeast Conference on the Teaching of Foreign Languages, 1986.

"Speechwriter's Roundtable," National Association of Government Communicators, 1986.

"Critical Listening: Instructional Implications," International Listening Association, 1986.

"Communication Training and Development," Eastern Communication Association Celebrity's Breakfast, 1986.

"Respondent, "Teaching Communication Training and Development: Issues and Ideas," Speech Communication Association, 1986.

"Communication and Cultural Diversity," Speech Communication Association of Puerto Rico, 1986.

"State of the Art of Listening," International Listening Association, 1985.

"Listening Instruction," Northeast Conference on the Teaching of Foreign Languages, 1985.

"Speechwriting At the Crossroads," National Association of Government Communicators, 1984.

"Great Teachers of the Eastern Region," Eastern Communication Association, 1984.

"Listening Comprehension: A Key to Improving the Learning Process in Colleges and Universities," Conference on Improving University Teaching, July 1984.

"Communication Training and Development," Speech Communication Association, 1984.

Respondent, "Issues in Communication Training," Eastern Communication Association, 1983.

"Adaptation and Style in Speechwriting," National Association of Government Communicators, November, 1983.

"The Education of the Speechwriter," Speech Communication Association, 1983.

"National Public Radio and Listening Education," International Listening Association, 1983.

"Saving the Speech Department," Eastern Communication Association, 1983.

"Communication Education Research," Eastern Communication Association, 1983.

"Using Listening Skills," International Listening Association, 1982.

"Listening in the Federal Government," International Listening Association, 1982.

"Resources for the Government Communicator," National Association of Government Communicators, 1981.

"Communication Consulting," Eastern Communication Association, 1981.

"Teaching Listening in Colleges and Universities," International Listening Association, 1981.

"The Technical Speech Communication Course in Community and Junior Colleges," Speech Communication Association, 1980.

"The Status of Speech Communication Education in the East," Southern Speech Communication Association, 1980.

"Communication Training Needs in Washington, D.C.," Eastern Communication Association, 1980.

"Research Forum," International Listening Association, 1980.

"Applied Communication in the 1980's," Speech Communication Association, 1980.

"Orientation Programs for Novice Instructors of the Basic Course," Eastern Communication Association, 1980.

"Careers in Communication Conference," Speech Communication Association, 1980.

"Communicating: A Social and Career Focus--Instructional Strategies," Speech Communication Association, 1979.

"Focus on Effectiveness: Interviewing, Supervision and Training," Speech Communication Association, 1979.

"Communication Consulting," Virginia Speech Association, 1979.

"Instructional Communication and Teaching Effectiveness," Respondent/Critic. Speech Communication Association, 1978.

"Communication and Learning in Business Industry, and Government," Speech Communication Association, 1978.

"Career Communication," Metropolitan Washington Communication Association Conference, 1977.

"Communication Training in Business/Industry/Government," Speech Communication Association, 1977.

"The State-of-the-Art of Research in Listening," Eastern Communication Association Convention, 1975.

"Public Information in the Federal Government," Eastern Communication Association, 1975.

"Public Information in the Federal Government," Southern Speech Association,, 1975.

"The S.C.A. Summer Institutes for High School Teachers: A Follow-up," Moderator, Speech Communication Association, 1973.

"Communication in the Federal Government," Coordinator, Eastern Communication Association, 1973.

"Coordinating Transfer Programs," Maryland Communication Conference, 1973.

"Inservice Education: New Directions for Speech Communication Education Programs," Speech Communication Association Convention, 1973.

"Speechwriting in the Presidential Campaign," Moderator, Metropolitan Washington Speech Communication Association Political Communication Conference, 1973.

"Adapting the Ph.D. Program to the Needs of the Community College," Speech Communication Association, 1973.

"Speech Communication and Social Work," Forum Moderator, Speech Communication Association Summer Conference on Career Education, 1972.

"Voices of the Past, Nixon's Second Inaugural or Too Many Cooks Spoil the Proverbial Broth," Metropolitan Washington Speech Communication Research Conference, 1972.

"Forensics in the High Schools," Moderator, Metropolitan Washington Speech Communication Association Workshop on Forensics, 1972.

"The Speech Methods Course," Speech Communication Association, 1972.

"Alternatives of White Suburban High School Speech Teacher Training," Speech Association of the Eastern States, 1972.

"Developing Listening Skills," Maryland Reading Council Convention, 1972.

"Perspectives on Cultural-Linguistic Pluralism," University of Maryland College of Education Research Symposium, 1971.

"Communication in Urban Education," Metropolitan Washington Speech Communication Conference on Urban Education, 1970.

Lectures and Speeches:

"Compassionate Listening," Old Presbyterian Meeting House, 2018.

"Compassionate Listening," Bradley Hills Presbyterian Church, 2017, 2020.

"Listening: The Foundation of Language Development," Foreign Service Institute, 2016.

"Everybody Needs a Listener," College Park Rotary, 2008.

"Listening in the Multicultural Workplace," Central Intelligence Agency, 2008.

“Communicating in Relationships,” Smithsonian Institution Lecture Series, 2006.

“Organizational Communication,” Defense Intelligence Agency, 2004.

Keynote, “Celebrating Communication,” Capital Speakers Club, 2003.

“Presenting Your Research,” Senior Scholars, 2003.

“Listening in the Multicultural Workplace,” The World Bank, 2003.

“Listening Leadership,” Burns Leadership Academy Colloquium, 2003.

“Effective Public Speaking,” National Correctional Industries Association, 2003.

“A Faculty Mentor Perspective,” McNair Scholars Awards Banquet, 2003.

Keynote, “Listening Research in the 21st Century,” International Listening Association Research Conference, 2001.

Seminar Series, “Strengthening Relationships through Communication,” Geneva Presbyterian Church, 2001.

“Effective Listening,” Meet the Professor Series, Senior University, 2000.

“A Refrigerator Door Event,” Resident Life Academic Awards Banquet, 1999.

“Listening Skills,” Piper and Marbury, 1999.

“Listening and Leadership,” Johns Hopkins University, 1998.

"Shared Governance in Higher Education," Rochester Institute of Technology, 1994.

"Communication in the Quality Organization," Cornell University, 1994.

"Effective Interviewing," Life Experiences Activities Program, 1993.

Keynote, "Communicating Across Cultures," Association of College and University Auditors, 1992.

"Everybody Needs A Listener," American Association of Retired Persons, 1992.

"Communication Skills in the Workplace," Shepherd College, 1991

Keynote, "The Leader as Communicator," National Cathedral Association, 1991.

"Communication Themes in Steinbeck's Of Mice and Men," Montgomery County Humanities Commission Panel, 1989.

"Effective Communication Skills," University of Maryland Golden I.D. Program, 1989.

"Intercultural Communication," University of Maryland Office of Human Relations, 1989.

"Effective Listening Skills," Maryland National Capital Parks and Planning Commission, 1987.

"Listening in the Corporation," Delta Sigma Pi, 1987.

"Listening Skills," National Public Radio, 1986.

"Effective Listening," University of Wisconsin, 1986.

Keynote, "Effective Communication Skills," Maryland Safety Council, 1985.

"Careers in Communication," San Diego State University, 1985.

Keynote, "Building Bridges and Opening Doors through the I.L.A.," International Listening Association, 1985.

"Effective Management Communication," U.S. Office of Personnel Management, 1984.

Keynote, "Listening As Good Business," Association of School Business Officials, 1984.

Keynote, "Effective Listening Skills," American Society of Safety Engineers, 1984.

Keynote, "Listening Skills," National Capitol Region Parks and Planning Commission, 1984.

"Listening and Study Skills," Indiana State University, 1983.

"Listening for Understanding," Prince George's Community College, 1983.

"Listening for the Lay Minister," United Methodist Church, 1982.

"Careers in Communication," Howard University, 1980.

"Communicating Your Message," American Home Economics Association, 1975.

"Speechwriting in Public Relations," Various Organizations, 1974.

"Workshop on Listening in the Reading Curriculum," Anne Arundel County Reading Council, 1973.

"Careers in Communication," High Point Senior High School, 1973.

"Teaching Listening in the Elementary School," Hood College, 1972.

"Developing a Listening Curriculum," Speech Communication Association High School Speech Teacher Institutes, 1972.

"Listening in Communications," WHFS-FM, 1971.

Television/Radio:

Anchor, "Researching Maryland," UMTV, 2001-2006.

Anchor, "Senior Cable News," UMTV, 1996-2001.

Host, "Andy Wolvin," UMCP Flagship Channel Talk Show, 1994-95.

Host, "The Cutting Edge with Andy Wolvin," UMCP Flagship Channel Talk Show, 1995-96.

Interview, "Listening in Relationships," Voice of America.

On-Air Interview, "Listening to Teenagers," Newsnight Maryland, Maryland Public Television.

On-Air Interview, "Effective Listening," Mark Steiner Show, WJHU Radio.

On-Air Interview, "Listening in Interpersonal Communication," Mind University series on Interpersonal Communication.

On-Air Interview, "Listening Skills," Diane Rehm Show, WAMU Radio.

Professional Experience

Editorial Boards:

Communication Pedagogy, 2019-2021.

Basic Communication Course Annual, 2017-2020.

Communication Studies, 2012-2015.

Communication Quarterly, 2001-2010.

Qualitative Research Reports, 2000-2006.

Communication Research Reports, 1996-1999; 1999-2002.

The Basic Communication Course Annual, 1996-97; 1999-2000; 2016-2018.

International Listening Journal. Editorial Board. 1996-2018.

Journal of the International Listening Association, Associate Editor, 1985-87. Guest Editor, "The State of the Art of Listening," 1992. Editorial Board, 1994-1996.

Communication Education, 1978-1981; 1990-1993; 1993-1996.

ERIC Communication and Reading Skills Evaluator, 1972-1988.

Education Book Index, 1970.

Membership in Professional Organizations:

National Communication Association

International Listening Association (Founding Member)

Global Listening Centre

Association for Business Communication

Eastern Communication Association

International Communication Association

American Society of Training and Development

The Rhetoric Society of America

Metropolitan Washington Communication Association

Maryland Communication Association

National Association of Government Communicators
Association for Communication Administration

Washington Speechwriters Roundtable

Professional Offices Held:

Eastern Communication Association Ecroyd Award Committee, 2017-2020

Co-coordinator, Basic Communication Course Conference, 2016.

Chair, Reinvention Task Force, International Listening Association, 2004-2005.

Chair, General Education Task Force, National Communication Association, 2001-2004.

On-Line Communication Course Task Force, National Communication Association,

2003-2005.

Coordinator, Communication Consulting Series, National Communication Association Convention, 2003.

Coordinator, Washington Listening Summit, 2001

Planning Committee, National Communication Association Summer Conference, 2001.

Educational Policies Board, National Communication Association, 1998-2001.

Nominating Committee, National Communication Association, 2000

Task Force on General Education Requirements in Speech Communication, Maryland Communication Association, 1998-99.

Planning Committee and Conference Coordinator, Maryland Communication Association, 1997.

Chair, International Listening Association Committee on Curriculum and Assessment, 1995-97.

Co-Chair, Speech Communication Association Short Courses, 1994.

Past Officers Club, Eastern Communication Association, 1982-present.

International Listening Association Research Committee, 1980-present.

International Listening Association, Visions 2000, 1994.

International Listening Association, Program Planning Committee, 1994.

American Council on Education, Facilitator, Chairing the Academic Department, 1990, 1991.

International Listening Association Long-Range Planning Task Force, 1988-89.

Co-Chair, Speech Communication Association Teachers on Teaching Series, 1986.

Director, Eastern Communication Association Basic Course Conference, 1986.

Association for Supervision and Curriculum Development Collaborative on Thinking Skills, 1985-87.

Chair, Speechwriting Committee, National Association of Government

Communicators, 1984-86.

Co-Chair, Speech Communication Association Dimension Series, 1985.

President, International Listening Association, 1984-85.

Co-Chair, International Listening Association First Annual Summer Conference, 1984.

First Vice President, International Listening Association, 1983-84.

Eastern Communication Association Basic Course Committee, 1983-84.

Eastern Communication Association Diamond Anniversary Committee, 1982-84.

Speech Communication Association Legislative Council, 1981-83.

Speech Communication Association Resolutions Committee, 1982.

Speech Communication Association Applied Communication Section, Executive Committee, 1979-1982.

Chairperson, Applied Communication Section, Speech Communication Association, 1980-81.

Speech Communication Association Awards Committee, 1981, 1982.

Speech Communication Association Nominating Committee, 1982.

Speech Communication Association Black Caucus Task Force on Opportunities for Blacks in the Profession, 1980-81.

Co-Chairperson, Speech Communication Association Summer Conference on Careers in Communication, 1980.

Vice-Chairperson, Applied Communication Section, Speech Communication Association, 1979-80.

Publications Chairperson, Speech Communication Association Applied Communication Section, 1977-79.

Consultant, American Society of Training and Development.

Speech Communication Association Legislative Council, 1976-78.

Executive Council, Eastern Communication Association, 1973-1978.

Coordinator, Short Courses, Speech Communication Association, 1977.

Nominating Committee, Maryland Communication Association, 1977, 2003.

Chairperson, Speech Communication Association Instructional Development Division, 1976-1977.

President, Eastern Communication Association, 1976-1977.

Vice-Chairperson, Speech Communication Association Instructional Development Division, 1975-1976.

First Vice-President, Eastern Communication Association, 1975-1976.

Second Vice-President and Director of the Convention, Eastern Communication Association, 1973-1974.

Public Relations, Maryland Communication Association, 1970-1972.

Honors and Awards

Global Listening Centre, Outstanding Listening Scholar, 2020.

Vicennial Award, Georgetown University, 2019.

Presentation of the Year, U.S. Department of State Foreign Service Institute, 2016.

Donald E. and Caroline Drummond Ecroyd Teaching Excellence Award, Eastern Communication Association, 2016

Lifetime Achievement Award, International Listening Association, 2015.

Distinguished Faculty Award, Basic Course Division, National Communication Association, 2015

Top Paper, Basic Course Division, National Communication Association, 2015

National Communication Association Hope Institute Scholar, 2015.

Most Valuable Professor, University of Maryland Athletic Department, 2013, 2014, 2018, 2019.

Top Research Paper, International Listening Association, 2013.

Outstanding Analytic Tradecraft Instruction, The Sherman Kent School, 2006

Telly Award, "Researching Maryland," 2003 and 2005

Communicator Award, "Researching Maryland," 2002 and 2004.

International Listening Association Outstanding Teacher of Listening

National Communication Association Teaching and Learning Scholar

Identified on 1999 list of 100 "Top-Ranked Active Researchers in Communication Studies"

Identified on 1999 list of "Top 40 Book Authors in Communication Studies"

University of Maryland Academy for Excellence in Teaching and Learning Fellow

University of Maryland Lilly Teaching Fellow

Eastern Communication Association Distinguished Teaching Fellow.

International Listening Association Hall of Fame

James MacGregor Burns Academy of Leadership Senior Fellow

Institute for the Study of Intrapersonal Processes Ralph G. Nichols Award: "Top Paper," 1997 and 2000; "Top Two Paper," 1996 and 1998; "Top Three Paper," 1989; "Top Two Paper," "Top Three Paper," 1999, and "Top Two Paper," 2001.

University of Maryland Panhellenic Association Outstanding Teacher Award, 1995, 1996, 1999.

University of Maryland University College Drazek Outstanding Teaching Award Nominee, several times.

International Communicator Award, "Senior Cable News," 1998.

International Communicator Award Honorable Mention, "Senior Cable News," 2000.

International Listening Association Special Recognition Award (for research contributions of Perspectives on Listening), 1994.

International Listening Association Research Award; 1985, 1987, 1988, 1992

Phi Kappa Phi

Mu Epsilon Nu

Eastern Communication Association Visiting Scholar, 1983-84.

Invited Participant, Speech Communication Association National Developmental Conference on Future Directions of Speech Communication Education, 1973.

Maryland Association for Higher Education Award for Speech Communication Career Preparation and Placement, 1981.

Visiting Scholar, Rockhurst University, 1997.

Visiting Scholar, York College, 1991.

U.S. Department of Labor Commission of Achieving Necessary Skills in the Workplace Panel of Experts, 1991.

U.S. Department of Education National Assessment of College Student Critical Thinking and Communication Skills Panel of Experts, 1992.

Grants:

University of Maryland Instructional Technology Grant, Media Center

University of Maryland System General Education Grant, Conference on the Expert Communicator's Communication Competencies

University of Maryland Undergraduate Studies Teaching Assistant Development Grant

Montgomery County PEG Grant for development of cable television show, "The Cutting Edge."

University of Maryland Undergraduate Studies Instructional Improvement Grant for basic course outcomes longitudinal study.

University of Maryland Hewlett Foundation grant for World Course, "Communication in the Information Age."

Aristech Foundation Grant for development of Experiential Listening (with Carolyn Coakley), 1988.

University of Maryland Undergraduate Studies Instructional Improvement Grant for analysis of graduates of Technical Speech Communication curriculum, 1982.

International Language Institute Grant, for analysis of Communication Training activity in the Washington, D.C., area, 1978.

Consulting and Training Services

Editorial reviewer for several major publishing houses. Have provided professional consulting and training services in communication (listening, presentation skills, interviewing, public speaking, press conferences, television interviews, management communication, executive communication) for the following organizations:

Allegany County Public Schools
American Bankers Association
American Council on Education
American Home Economics Association
American Savings and Loan Institute
American Society of Association Executives
Anne Arundel County Public Schools
Annie B. Casey Foundation
Booz-Allen, Hamilton, Inc.
Capital Speakers
Catonsville Community College
Center for the Family
Central Intelligence Agency
City of Takoma Park
Clayton State College
Com-Pro, Inc.
Concord
Defense Communication Agency
Defense Intelligence Agency
Deloitte Touche
EnSCO, Inc.
Federal Emergency Management Agency
Federal Home Loan Mortgage Corporation
Federal National Mortgage Association
Florida Atlantic University
Food Preservation Systems
Ford Aerospace
Frederick Public Schools
General Motors
Hartz/Meek International
Heifitz International Music Institute
Internal Revenue Service
International Laborers' Union
Ithaca Public Schools
L.E.A.P. Agency
The Management Company
March of Dimes
Maryland National Capital Parks and Planning Commission

Maryland Reading Council
McKinsey Consulting
William M. Mercer
Mid-Atlantic Health Leadership Institute
The Mortgage Corporation
MRC Corporation
John Motley Associates
National Aeronautics and Space Administration
National Association of Counties
National Teachers Exam
National Technical Institute for the Deaf
National War College
Office of U.S. Senator Russell Long
Piper and Marbury
Prince George's Community College
Project Signals
Scientific Applications International Corporation
Shepherd College
Social Compact
Speech Communication Association
State Employees Credit Union
Summit Connections, Inc.
Syntax
Toastmistresses International
Transemantics, Inc.
Tribal Executive Council
United Methodist Church
U.S. Agency for International Development
U.S. Department of Commerce
U.S. Department of Defense
U.S. Department of Education
U.S. Environmental Protection Agency
U.S. Information Agency
U.S. Department of State
U.S. Department of Justice
U.S. Department of Treasury
U.S. Naval Oceanographic Office
U.S. Office of Personnel Management
Ven den Berg Holland Associates
Vigo County School Corporation
Vitro Corporation
Volunteers in Technical Assistance
Washington Capitals
Washington Gas Light Company
Westinghouse Corporation
Whitman-Walker Clinic

World Bank
York College

Public Service

University Service:

General Education Oral Communication Board, 2010-2017

Lecturer, Preparing Future Faculty, College of Engineering, 2011- 2019

Faculty Adviser, TERP Talks student club, 2013-14

College of Arts and Humanities Review of Department of Classics, 2014

Communication Seminar, Consortium on Race, Gender, and Ethnicity, 2009

Communication Seminar, Historic Preservation, School of Architecture, 2005-2009

StampTalk, 2008

Appointment, Promotion, Tenure Campus Appeal Committee, 2007

President's Promise Initiative Steering Committee, 2005

Burns Academy of Leadership, Leadership Network

Speech Coach, University Health Center

Lecturer, Summer Scholars

Facilitator, Workshop on Interviewing Skills, Office of Undergraduate Studies
National Scholarships, 2003, 2004.

Facilitator, Workshop on Presentation Skills, Office of International Education
Fulbright Fellows Enrichment Program, 2002.

Undergraduate Research Council, 2002-2004.

College of Arts and Humanities Shirley Scholarship Selection Committee, 2002.

Senior University Advisory Committee, 1998-2001.

Continuing Education Advisory Council, 1998-Present.

UMTV Advisory Council, 2000-2004.

College Park Scholars Advisory Council, 1999-2002.

Facilitator, Human Relations Commission Town Meeting, 2000.

College of Arts and Humanities Deans Scholar Selection Committee, 1999- 2001.

Presidential Inaugural Committee, 1999.

Facilitator, Human Relations Commission Retreat, 1999.

Chair, Campus Committee to Study the Part-Time Student, 1998.

Facilitator, ACCESS Committee Retreat and Library Instructional Communication Workshop, 1997.

McNair Program Faculty Mentor, 1996-2000.

Leader, Continuous Quality Improvement Senior Year Experience Implementation Team, 1994-95.

Provost's Advisory Committee on Advising and Admission, 1994-95.

Chair, President's Awards Committee, 1992-94.

Campus Speaker's Bureau, 1991-1996.

Campus Continuous Quality Improvement Council, 1993-96.

Campus ACCESS Committee, 1992-95.

Campus Committee on Faculty Workload (Chair, Public Relations Subcommittee), 1992-93.

Campus Senate Elections, Regulations and Governance Committee, 1992-93.

Campus CORE Committee, Humanities Review Subcommittee, 1992-94.

Campus Continuous Improvement Facilitators Group, 1992-93.

Chair, Campus Senate Task Force on Faculty Governance, 1990-91.

Campus Course Access Committee (Chair, Needs Assessment Subcommittee) 1990.

College Park Committee on Associate/Assistant Deans, 1989-1990.

University of Maryland System Task Force on Faculty Council and Interim Faculty Council, 1988.

College Park Enhancement Plan Steering Committee, 1988-89.

College Park Budget Priorities Committee, 1987-89.

College Park Senate Legislative Affairs Committee, 1988.

Chair, College Park Campus Senate, 1987-88.

Chair-Elect, College Park Campus Senate, 1986-87.

University of Maryland Task Force on Arts and Humanities, 1985-86.

Chair, College Park Senate Ad Hoc Committee on Academic Reorganization, 1985.

College Park Senate, 1985-87.

College Park Senate Ad Hoc Committee on Undergraduate Education, 1986-87.

College Park Senate Committee on Elections and Governance, 1985-86.

Chairperson, Arts and Humanities Division Council, 1984-86.

Math, Physical Science, Engineering Divisional Committee on Department of Statistics,
1986-87.

Arts and Humanities, Equity Review Committee, 1986.

Chairperson, The Graduate School Committee on Publications and Publicity, 1983-84.

Chairperson, Arts and Humanities Academic Affairs Committee, 1982-1983.

Arts and Humanities Division Council, 1984-87.

Arts and Humanities Administrative Council, 1980-1982.

Arts and Humanities Management Committee, 1979-1982.

Chairperson, Arts and Humanities Educational Affairs Committee, 1978-1979.

Chairperson, Arts and Humanities Programs, Courses, and Curricula (PCC) Committee,
1979-1980.

Committee to Review the College Park Senate, 1978-1979.

Arts and Humanities Educational Affairs Committee, 1976-1978

Chairperson, College Park Senate Programs and Administrative Review Committee (Department of Early Childhood-Elementary Education). 1976-1977.

Arts and Humanities Library Committee, 1976-1977.

Arts and Humanities Membership Governance, and Elections Committee, 1976-1977.

University Library Representative, 1968-1978.

Arts and Humanities Programs, Courses and Curricula Committee, 1973-1974.

Arts and Sciences Legislative Council, 1971-1973.

Department Service:

Department of Communication Executive Director, Oral Communication Program, 2010-2017.

Department of Communication, Oral Communication Search Chair, 2013.

Department of Communication Media Center Director, 1990-2012.

Department of Communication Learning Outcomes Assessment Coordinator, 2005-2008.

Department of Communication Salary Committee, 2005-2006, 2007-2008, 2012-2014, 2017-2018, 2020-2021.

Chair, Department of Communication Faculty Advisory Committee, 2003-2005.

Chair, Department of Communication Centennial Committee, 1999-2001.

Department of Communication Appointments, Promotion, and Tenure Committee, continuing.

Department of Communication Faculty Advisory Committee, 1998-99; 2001-2002; 2005-2006; 2011-2012, 2015-2016.

Department of Communication Undergraduate Committee, 1998-2000; 2002-2004, 2006-2008; 2012-2013; 2017-2018.

Undergraduate Director, Department of Speech Communication, 1993-1998.

Founding Chair, Department of Speech Communication, 1989-94.

Communication Arts and Theatre Graduate Committee, 1968-1989.

Speech Communication Division Faculty Committee, 1968-1989.

Public Communication Ph.D. Faculty Committee, 1979-1989.

Communication Arts and Theatre Appointments Promotion and Tenure Committee, 1973-1989.

Chair, Speech Communication Rhetoric Search Committee, 1984-86.

Speech Communication Division Curriculum Coordinator, 1982-84.

University Theatre Patrons Association, 1980-1983.

Communication Arts and Theatre Executive Committee, 1970-1982.

Communication Arts and Theatre Library Representative, 1968-1980.

Community Service:

International Day of Listening Task Force, 2016 - 2019

Chair, Review Panel, National Institute for Deafness and Other Communication Disorders,
Hearing Hygiene Public Communication Grants Project

Panelist, "The Play's the Thing," Montgomery County Commission
on the Humanities

Board of Trustees, The Washington Consortium, 1987-88.

Board of Advisors, The Washington Academy, Washington, D.C.

Maryland State Department of Education Task Force on Listening Curriculum.

Board of Advisors, Washington Educational Development Institute.

Middle States Evaluation Committee, The Norwood School.

Public Speaking Critic/Consultant to various civic groups.

Therapeutic Listening Consultant to various "Hot Line," Crisis Intervention Centers, and
religious groups in the Washington Metropolitan area.

Director, The Sanctuary Players, Geneva Presbyterian Church, Potomac, Maryland

Director, The Chancel Players, Bradley Hills Presbyterian Church, Bethesda, Maryland.

Instructional Communication Consultant to schools in the Washington-Maryland area.

Freelance Professional Speechwriter and Speech Coach for executives, diplomats, and political officials

Courses Taught at UMCP:

- SPCH 100 Basic Principles of Speech Communication
- COMM 107 Oral Communication: Principles and Practice
- SPCH 125 Interpersonal Communication
- SPCH 200 Public Speaking
- COMM 250 Introduction to Communication Theory
- COMM 398Y Oral Briefings
- SPCH 420 Advanced Group Discussion
- SPCH 450 Classical and Medieval Rhetorical Theory
- SPCH 451 Renaissance and Modern Rhetorical Theory
- COMM 398A Communication Issues in the 21st Century
- COMM 455 Speechwriting
- COMM 470 Listening
- SPCH 478 Professional Issues in Speech Communication
- SPCH 482 Intercultural Communication
- SPCH 488 Speech Communication Internship
- COMM 422 Communication Management
- COMM 655 Seminar in Speechwriting
- COMM 670 Seminar in Listening Behavior
- SPCH 680 Speech Communication Programs in Education and Training
- SPCH 681 Communication Issues in Training Development

SPCH 682 Seminar in Intercultural Communication

COMM 686 Teaching Communication

EDSE 354 Curriculum, Instruction and Observation in Speech

EDSE 377 Student Teaching in the Secondary School Curriculum

EDSE 753 Theory and Research in Secondary Education-Speech

PCOM 700 Doctoral Study in the Public Communication Arts

EDCP 108-O The Student in the University

UNIV 158A Communication in the Information Age

COMM 388 Communication Practicum

COMM 798A Public Speaking for Interpreters